

Checking status of KYC online

KYC verification is the process of confirming the identity of customers through the submission of valid documents. It is a crucial step in opening Demat Account or conducting any financial transaction. KYC verification helps Banks/Depository Participant to understand their customers better and reduces the risk of fraudulent activities.

List of Documents required for KYC:

- 1) Proof of identity such as an Aadhaar card, PAN card, Passport.
- 2) Proof of address such as Aadhaar Card, Passport, Driving License, Utility bills, rent agreement.
- 3) Recent Photograph.

New KYC Validation rules for investors Effective April 1, 2024. Stating from 1 April 2024 new KYC rules classify individuals into three categories:

1. KYC Validated
2. Verified / Registered
3. On Hold

To check and update the KYC status Please click on the below link:

https://kra.ndml.in/kra-web/jsps/pos/KYCClientInquiry_NEW.jsp

- **KYC validated:** Investor with this status do not need to take any action. They can continue all their transactions as usual.
- **Verified / Registered:** Investors in this category can continue with their existing investments without any changes.

However, they need to submit their KYC documents again if they want to make new investment,
- **On – Hold:** Investors with this status cannot carry out any transactions until they complete the KYC process again using PAN and Aadhaar.

Mobile number and email validation process:

1. After submission of KYC form at your DP
2. Mobile number and email validation link send by KRA agency on your register email id and registered Mobile.
3. Open link form your email or message
4. Provide your PAN card number, it will then retrieve your mobile number and email address.
5. Click on the boxes: - “Generate OTP” for email address and your mobile number.
6. As you receive the OTP, fill it in and click on “verify”.
7. Once both email and mobile are verified, click on “submit and exit”.